A logo for a disability centre

Description automatically generated

**Quality Hospital Care**

**for People with Intellectual Disabilities**

**Learning Resource**

**Activity Booklet Individual**

**Intellectual Disability Pathway**

A diagram of a person in a circle

Description automatically generated

https://www.hospitalinclusion.au



People with Intellectual Disabilities:

Waiting in Emergency

Write down your answers to these questions or ask someone to write them for you:

1. If you were in an Emergency Department waiting area, like the one Jeff and Curtis were in, how would you feel?

Click or tap here to enter text.

1. How would you make sure the nurse knew how you felt?

Click or tap here to enter text.

1. What would you like the nurse to do?

Click or tap here to enter text.

1. Would you like to have the person with you answer a nurse's questions about you?

Click or tap here to enter text.



People with Intellectual Disabilities: Emergency Department

Write down your answers to these, or ask someone to write them for you:

What sorts of things about you do you think a nurse or doctor in the Emergency Department would need to know - here are some ideas:

1. how you communicate
2. where you live - it could be with family or in a group home
3. past medical problems
4. your health now
5. names of people who know you well, and their phone numbers

Can you think of any other things?

Click or tap here to enter text.

Is there someone who can put this information in a hospital passport?

Click or tap here to enter text.

You can find a blank Hospital Passport under the [Resources](https://www.hospitalinclusion.au/downloads) tab that someone could help you complete.



People with Intellectual Disabilities: Transitions

Write down your answers to these, or ask someone to write them for you:

1. How do you feel when you have to go somewhere you haven't been before?

Click or tap here to enter text.

1. If you don't like being in new places or with new people, what would help you feel calm?

Click or tap here to enter text.

1. What would you like a family member, friend or disability support worker to tell hospital staff if you have to be moved to a new part of the hospital?

Click or tap here to enter text.

1. What would help you feel reassured?

Click or tap here to enter text.



People with Intellectual Disabilities: Ward Stays

***[](https://youtu.be/nRr8reln0GA)Watch this video again:*** [***Explaining Cassandra's Communication***](https://youtu.be/nRr8reln0GA)***, with Johnno, Cassandra's disability support worker, taking to one of the nurses on the ward.***

Write down your answers to these questions or ask someone to write them for you:

1. What do you think Johnno needed to know about the work that nurses do?

Click or tap here to enter text.

1. What would you tell the nurse about how Cassandra uses signs or gestures to communicate?

Click or tap here to enter text.

1. How did Johnno advocate for Cassandra?

Click or tap here to enter text.

1. How do you think Cassandra felt?

Click or tap here to enter text.



People with Intellectual Disabilities: Discharge

***[](https://youtu.be/FFB_PFkxU2w)Watch this video again:*** [***Transitions to Discharge***](https://youtu.be/FFB_PFkxU2w)***, with Amelia and nurse Jenny talking about Jeff being able to go home.***

Write down your answers to these questions or have someone write them for you:

1. Jenny has some information about Jeff that was wrong. What was it?

Click or tap here to enter text.

1. How did you feel when Amelia told Jenny that disability support staff aren't nurses?

Click or tap here to enter text.

1. Why do you think it mattered for Jenny to know that disability support staff aren't trained to give medical care?

Click or tap here to enter text.